

April 3, 2020

Hon. Bill de Blasio  
Mayor of the City of New York  
City Hall  
New York, NY 10007

Hon. Andrew M. Cuomo  
Governor of New York State  
NYS State Capitol Building  
Albany, NY 12224

**Re: Meeting the need for isolation space for homeless New Yorkers**

Dear Mayor de Blasio and Governor Cuomo:

There is an urgent humanitarian crisis among homeless New Yorkers with the spread of COVID-19. There are approximately 70,000 people sleeping in DHS, HRA, DYCD, and HPD shelters each night, including 19,000 single adults sleeping in Department of Homeless Services (DHS) congregate shelters and many more individuals sleeping in other congregate shelter systems. Thousands of homeless New Yorkers are still struggling to survive on the streets while contending with a drastic reduction in access to food, hygiene supplies, bathrooms, showers, and clothing. The economic upheaval brought on by the public health crisis is already leading to increased homelessness among the scores of precariously housed New Yorkers.

Homeless adults, who are at increased risk of contracting COVID-19 and experiencing severe complications, are in desperate need of private places to self-isolate. In the week ending with March 21, 2020, only 16.8 percent of all hotel rooms in New York City were occupied, leaving an 83.2-percent vacancy rate. This means there are currently **more than 100,000 vacant hotel rooms** that could be used to temporarily house homeless New Yorkers. Mayor de Blasio and Governor Cuomo: The undersigned organizations urge you to immediately use this resource in order to 1.) prevent the spread of COVID-19 among an extremely vulnerable homeless population, 2.) reduce the severity of illness for homeless people in need of a private space to care for themselves but who do not require hospitalization, and 3.) help prevent overcrowding and virus spread in hospital inpatient units and emergency departments due to a lack of appropriate discharge locations for homeless individuals.

**MAYOR DE BLASIO AND GOVERNOR CUOMO: WE URGE YOU TO IMMEDIATELY USE VACANT HOTEL ROOMS TO PROTECT HOMELESS NEW YORKERS FROM COVID-19!**



SOURCES: \*STR, \*\*Department of Homeless Services, \*\*\*The Real Deal via STR

In addition to the need for hotel beds, you must drastically improve access to these beds and communication among shelter providers, hospital staff, and homeless individuals. As it stands, advocates and health care providers have witnessed an array of problems accessing the already-limited supply of approximately 200 isolation shelter beds: Individuals have been discharged back to congregate shelters while awaiting COVID-19 test results; hospitals have been unable to reach DHS for guidance on isolation shelter placements; and multiple individuals have been denied access to isolation shelter beds because they were not recently in the DHS shelter system (including youth, unsheltered individuals, and newly homeless people). All of these scenarios are worsening an already unspeakably deadly crisis.

Furthermore, although DHS has set up a procurement process for providers to operate isolation shelter beds in hotels, they have crafted the contract requirements in such an onerous way as to preclude nearly all providers from bidding. According to the procurement standards, these contracts will require their nurses to supply their own personal protective equipment (PPE), which is nearly impossible for individual providers to do because of the present severely limited supply.

As of April 1st, there were 136 cases of COVID-19 reported in 74 DHS shelters, in addition to seven homeless New Yorkers testing positive while living on the streets. On April 1st, 35 homeless people were hospitalized and five deaths had been reported. Because testing and access to treatment for people with mild illness is limited, the extent of illness and death among homeless New Yorkers is likely already far more extensive than what is officially reported – and similar to the experience of other vulnerable populations living in nursing homes and jails, it is growing daily. The latest federal stimulus bill provides \$4 billion in Emergency Solutions Grant (ESG) funds, and New York City is likely to receive hundreds of millions in aid as a result. ESG funds can be used to provide temporary emergency shelters such as hotels (waiving federal

habitability and environmental review standards), staff costs, training, and hazard pay. Funding is available. There is no excuse not to act.

All homeless individuals in congregate settings need the ability to practice safe social distancing and the City and State must provide resources to make this possible. To this end, the undersigned organizations call on Mayor de Blasio and Governor Cuomo to immediately open thousands of hotel rooms to provide isolation for:

- Every homeless individual on the streets;
- All homeless individuals in shelters who are likely ill because they are experiencing symptoms or are COVID-19 positive;
- All homeless persons in congregate settings who are highly vulnerable because of known or self-reported underlying health conditions, age, or other relevant conditions; and
- Newly homeless individuals who require isolation because of symptoms or a positive diagnosis and who have not accessed DHS shelter in the past year or ever.

We additionally call on Mayor de Blasio and the Department of Homeless Services to immediately reduce bureaucratic barriers to accessing isolation space by:

- Allowing a “no wrong door” approach to accessing isolation shelters, including through outreach teams, shelter staff, or health care providers;
- Relaxing requirements that staff be present at isolation hotels if necessary to open isolation beds quickly; and
- Allowing congregate shelter providers and/or DHS to switch operations of individual congregate shelters to commercial hotels.

Lastly, we urge Governor Cuomo and Mayor de Blasio to prioritize any staff at isolation hotels and shelters where staff or shelter residents have tested positive for COVID-19 or have COVID-19-like illnesses for access to incoming supplies of PPE.

Signed,

Coalition for the Homeless  
Alliance for Positive Change  
Bannon Consulting Services  
Exponents  
Harlem United  
Homeless Services United  
Housing Works  
Human.nyc  
National Working Positive Coalition  
Neighbors Together  
New York City Relief  
#MEAction New York  
NYLAG  
The Center  
The Legal Aid Society  
Treatment Action Group

Unity Fellowship of Christ Church  
VOCAL-NY

cc:

Commissioner Steven Banks, DSS  
Speaker Corey Johnson, NYC Council  
Council Member Stephen Levin  
Council Member Mark Levine